



Dear Guest,

Thank you for purchasing a **VIP DIAMOND** package for the **SOY LUNA LIVE** show.

Date: January 21st

Show time: 3:00 p.m.

Venue: Altice Arena

Address: Rossio dos Olivais, 1190-231 Lisboa

About Your Tickets:

Please bring your concert ticket along with you on the day of the show.

*If you purchased an e-ticket, please bring a **printed copy**.*

If you have not received your tickets, please contact your ticket office at least 72 hours prior to the show.

Registration:

From 1:30 to 2:45 p.m., please proceed to the **VIP entrance (please see map below)**.

You will register with our representatives who will hand you the gifts included in your VIP package.

Please bring one proof of identification along with you (drivers licence, passport, bankcard...).

The name must match the original purchaser's (IDs with the same surname or a photocopy of the purchaser's ID are acceptable) and we do not require the original purchaser to attend (if the package is a gift, for example).

Schedules:

- **VIP check-in** **1.30 - 2:45 p.m.***
- **Doors** **1:30 p.m.***
- **Soy Luna Live** **3:00 p.m.***

***Please note: All timings are approximate and subject to change**

Your VIP Diamond package includes:

- Exclusive entrance
- Booked seat (from the 1st to the 3rd row)
- Limited edition merchandise

If you have any queries regarding this information in the lead up to the concert, please contact us at bilhetesvip@everythingisnew.pt

For any queries on the day of the event, please proceed to the registration point or call **(+351) 932 491 916**.

Please share your VIP experience with us by tagging **#SoyLunaLive2018** in your social media!

Enjoy the show!

